QA REQUEST FAQ BULLETIN

Search below how you can quickly get quality documents or frequently ask questions (FAQ) from our online services. You may also forward this to anyone who needs this information.

1. **BUSINESS CONTINUITY, please create a case in Technical Support Center and select General Quality**
    a. Earthquake, natural calamity, or other business continuity events
    b. Country of Origin, product primary & secondary manufacturing site locations

2. **CONFLICT MINERALS / ENVIRONMENTAL & SOCIAL COMPLIANCE**
    a. CMRT - Conflict Minerals Reporting Template
    b. EMRT - Extended Mineral Reporting Template
    c. Conflict Minerals Policy
    d. Social Compliance Policy
    e. Human Rights Policy
    f. Diversity & Inclusion
    g. Sustainability Report
    h. Ethics & Compliance
    i. Social Compliance Commitment Guide
    j. Climate Change Policy
    k. CDP Climate Change Disclosure
   l. CDP Water Security Disclosure

3. **PRODUCT ENVIRONMENTAL**
    a. Material Composition
    b. REACH Statement
    c. RoHS Statement
    d. EHS Commitment
    e. Green Partner Certificates
    f. Tin Whiskers

4. **QUALITY AND RELIABILITY**
    a. FIT data - Reliability data
    b. PCN/EOL Notice - Product Change Notification
    c. EOL Products - Replacement Part and Availability
    d. PPAP/Automotive Documentation - Production Part Approval Process
    e. Quality Certifications - ISO & IATF
    f. Quality & Reliability Handbook

5. TECHNICAL SALES AND SUPPORT
   a. [Products](#)
   b. [Product Support](#)
   c. [Product Services](#)
   d. [Product Data Sheets](#)
   e. [Reference Manuals](#)
   f. [Product Availability](#)
   g. [Order Samples](#)
   h. [Sales & Distribution](#)
   i. [Package Drawings](#)
   j. [Conformance Reports](#)
   k. [Collateral Brochure](#)
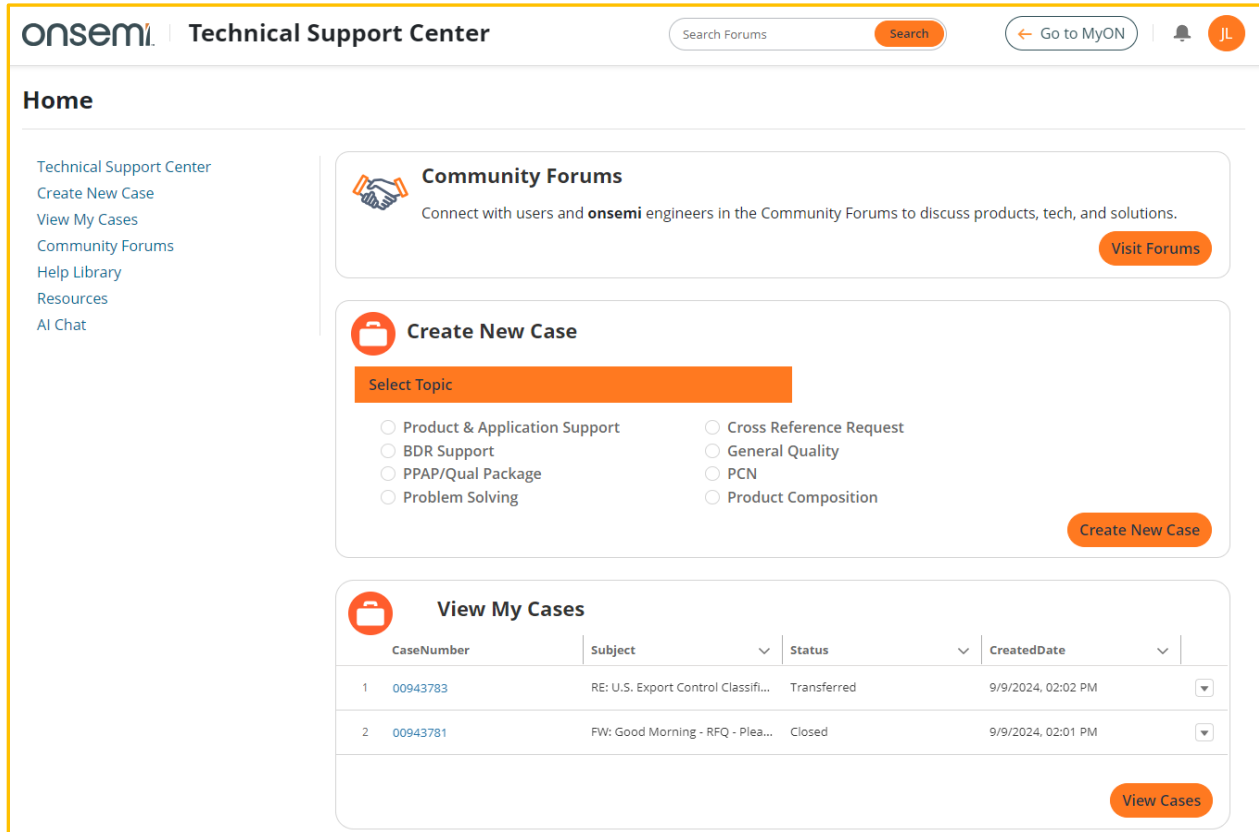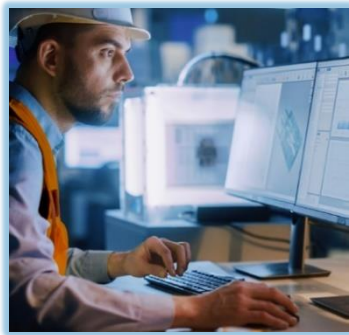
6. MISCELANEOUS
   a. [onsemi Corporate Fact Sheet](#)
   b. [onsemi Corporate Profile](#)
   c. [Terms & Conditions](#)
   d. [Counterfeit Parts Policy](#)
   e. [Supplier Handbook](#)
   f. [Packaging and Labeling Manual](#)
   g. [Tape & Reel Packaging Standards](#)

7. ALL OTHER REQUESTS OR SURVEYS, please create a case in [Technical Support Center](#) and select General Quality.

Technical Support Center can be accessed at https://community.onsemi.com/s/

Simple steps:

Step 1: Log in to **MyON**

Step 2: Click on **Technical Support Center**

Step 3: Select **General Quality**

Note: Contact your local authorized **Sales and Distribution** channel partner for additional support. **Continuity@onsemi.com** will remain available until the transition is complete.