

## QA REQUEST FAQ BULLETIN

Search below how you can quickly get quality documents or frequently ask question (FAQ) from our online services. You may also forward this to anyone who needs this information.

1. **BUSINESS CONTINUITY** - send request to [continuity@onsemi.com](mailto:continuity@onsemi.com)
  - a. Earthquake, natural calamity, or other business continuity events
  - b. Country of Origin, product primary & secondary manufacturing site locations
  - c. COVID or pandemic inquiry

2. **CONFLICT MINERALS / CORPORATE SOCIAL RESPONSIBILITY**

- a. [CMRT](#) - Conflict Minerals Reporting Template
- b. [EMRT](#) - Extended Mineral Reporting Template
- c. [Conflict Minerals Statement](#)
- d. [Social Responsibility Statement](#)
- e. [Human Rights Policy](#)
- f. [Diversity & Inclusion](#)
- g. [Sustainability](#)
- h. [Code of Business Conduct](#)



3. **PRODUCT ENVIRONMENTAL**

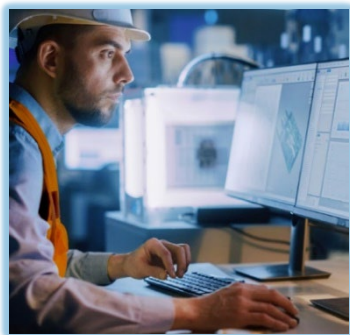
- a. [Material Composition](#)
- b. [REACH Statement](#)
- c. [RoHS Statement](#)
- d. [EHS ISO Certs](#)
- e. [Green Partner Certificates](#)
- f. [Tin Whiskers](#)

4. **QUALITY AND RELIABILITY**

- a. [FIT data](#) - Reliability data
- b. [PCN/EOL Notice](#) - Product Change Notification
- c. [EOL Products](#) - End-of-Life status & Replacement part
- d. [PPAP/Automotive Documentation](#) - Production Part Approval Process
- e. [Quality Certifications](#) - ISO & IATF
- f. [Quality & Reliability Handbook](#)

## 5. TECHNICAL SALES AND SUPPORT

- a. [Products](#)
- b. [Product Support](#)
- c. [Product Services](#)
- d. [Product Data Sheets](#)
- e. [Reference Manuals](#)
- f. [Product Availability](#)
- g. [Order Samples](#)
- h. [Sales & Distribution](#)
- i. [Package Drawings](#)
- j. [Conformance Reports](#)
- k. [Collateral Brochure](#)



## 6. MISCELLANEOUS

- a. [FAQ tools](#) - see next page
- b. [onsemi Corporate Fact Sheet](#)
- c. [onsemi Corporate Profile](#)
- d. [Terms & Conditions](#)
- e. [Counterfeit Parts Policy](#)
- f. [Supplier Handbook](#)

7. ALL OTHER REQUESTS OR SURVEYS, please send to [Continuity@onsemi.com](mailto:Continuity@onsemi.com)

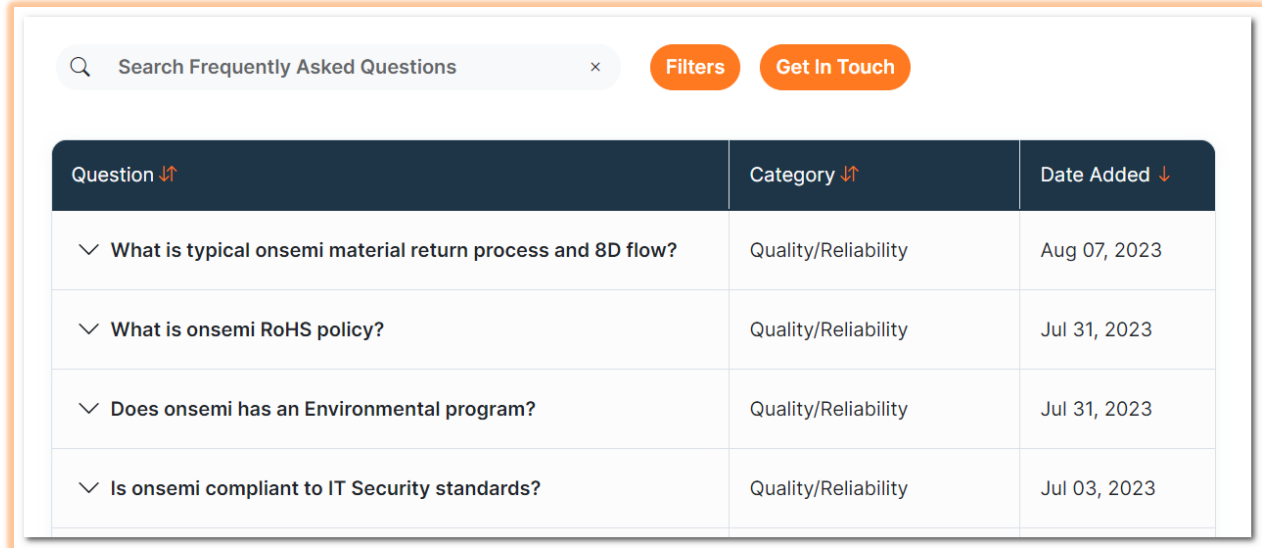
### Note:

You can also explore our online FAQ for more specific questions. See simple steps on the next page.



Online FAQ can be accessed at:

<https://www.onsemi.com/company/about-onsemi/quality-and-reliability/faq>

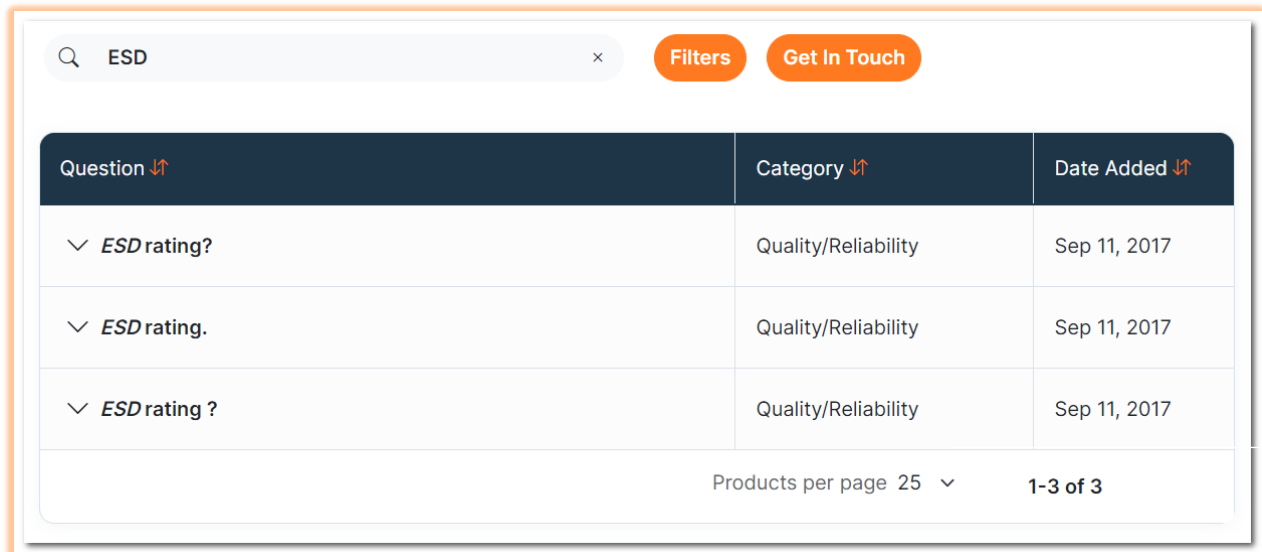


Question ↕	Category ↕	Date Added ↓
∨ What is typical onsemi material return process and 8D flow?	Quality/Reliability	Aug 07, 2023
∨ What is onsemi RoHS policy?	Quality/Reliability	Jul 31, 2023
∨ Does onsemi has an Environmental program?	Quality/Reliability	Jul 31, 2023
∨ Is onsemi compliant to IT Security standards?	Quality/Reliability	Jul 03, 2023

**Simple steps:**

**Step 1:** Type your topic (for example, ESD) and press enter.

**Step 2:** FAQ will show all applicable results that you can click to see the information.



Question ↕	Category ↕	Date Added ↕
∨ ESD rating?	Quality/Reliability	Sep 11, 2017
∨ ESD rating.	Quality/Reliability	Sep 11, 2017
∨ ESD rating ?	Quality/Reliability	Sep 11, 2017

Products per page 25 ∨ 1-3 of 3