



TO: Our Valued Catalyst Products Customers
SUBJ: ON Semiconductor Product Return Process - for replacement or credit
DATE: June 22, 2009

Dear Valued Customer,

The integration of acquired Catalyst business processes and systems into the respective business structures of ON Semiconductor Corp. has begun. As part of this integration, there will be a change to the return process for replacement or credit between your Company and ON Semiconductor.

ON Semiconductor's replacement or credit return process and return locations will apply to all acquired Catalyst Semiconductor products starting on August 31, 2009.

This document outlines the customer return process for all ON Semiconductor product returns for replacement or credit. Some product return destinations are changing so it is important to confirm the correct shipment location.

This document outlines the return policy and customer return process for all ON Semiconductor product replacement or credit returns. Some return destinations are changing so it is important to confirm the correct shipment location prior to shipping.

PRODUCT RETURNS – for Credit or Replacement

Step-By-Step Process for all ON Semiconductor product returns

All product return locations are determined by the customer's "ship-to" country (i.e., by the country where the customer received the products from ON Semiconductor).

1. When you need to return an ON Semiconductor shipment for replacement or for credit, you must first contact your ON Semiconductor customer service representative (CSR) to submit a Return Merchandise Requests (RMR).
2. Your CSR will provide you with a Return Materials Authorization (RMA) number authorizing your product return.
3. The RMA form will contain the address/location appropriate for you to ship your return to.
4. Your customer service representative will also inform you of the routing instructions for the return shipment.



ON Semiconductor®

CUSTOMER "SHIP-TO" and PRODUCT RETURN LOCATIONS

(These routing locations do not apply to Failure Analysis returns. Consult your CSR for appropriate locations.)

